

Terms and Conditions

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1. Acceptance of Terms

By registering for a membership or using our services, you agree to be bound by these Terms and Conditions (“Terms”). If you do not agree with any part of these Terms, please refrain from using our services. These Terms, together with our Privacy Policy and any other referenced policies, constitute the entire agreement between you and Bigs Events.

1.1 Privacy Policy Acknowledgment:

By registering for a membership or using our services, you confirm that you have read, understood, and accepted our Privacy Policy in its entirety.

2. Definitions

- **Company:** Refers to Bigs Events, including its affiliates and subsidiaries.
 - **Member/You:** Any individual or entity that registers for, purchases, or uses our paid membership services.
 - **Membership:** The paid subscription that grants access to our premium services, content, events, and exclusive benefits.
 - **Services:** All digital content, member-only resources, events, and additional privileges exclusive to paid members.
 - **Committee:** The group of designated representatives responsible for reviewing memberships, redemption requests, and handling complaints.
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3. Eligibility

Memberships are available only to individuals who are at least 18 years old or to entities that have the legal capacity to enter binding contracts. By registering as a member, you confirm that you meet these eligibility requirements.

4. Membership Activation, Duration, Renewal, and Tiers

4.1 Activation, Duration, and Renewal

- **Activation:** Upon successful payment and subsequent Committee review, your membership will be activated within 24 hours. You will receive a confirmation email from Bigs Events confirming your activation.
- **Duration:** Memberships are offered on an annual term basis as selected during registration.
- **Renewal:** Memberships will automatically renew at the end of each term unless cancelled by you in accordance with these Terms. To cancel auto-renewal, you must provide written notice (via email or registered mail) at least 14 days prior to the renewal date.

(NOTE: Confirm the notice period and cancellation method based on your internal policies and legal requirements.)

4.2 Membership Tiers and Benefits

Bigs Events offers a range of membership tiers, each with its own set of exclusive benefits. By selecting a tier at registration, you acknowledge and agree to the associated benefits.

Membership Tiers & Benefits

Benefit	Valued Member	Platinum Member	Corporate Membership (2 Members)	VIP Membership
Bigs Golf Tournament Access	Yes	Yes	Yes	Yes
Bigs Networking Events	Yes	Yes	Yes	Yes
Welcome Pack	Yes	Yes	Yes	Yes
Big Titlist Pro V1 Balls	10	10	10	10

Benefit	Valued Member	Platinum Member	Corporate Membership (2 Members)	VIP Membership
Monthly Entry to Logo Lottery	Yes	Yes	Yes	Yes
Monthly Podcast Entry	—	Yes	Yes	Yes
Chance to win prizes exceeding 35k AED	Yes	Yes	Yes	Yes
Green Fees	2	6	6	All Included
Big Annual Shirt	Yes	Yes	Yes	Yes
Golf Session	Introductory Session	Introductory Session	Introductory Session	GolfTec Swing Analysis
Five Iron Monthly Pass	—	1	1	3
Mobile Phone Benefit	—	—	—	1 per year (Latest iPhone/Android)
Additional VIP Perks	—	—	—	Customised Shirt (Your Logo), Golf Pairing Preference, Annual Investor Yacht Event, Invitation to VIP Experience

Big's Events reserves the right to modify the benefits associated with each membership tier from time to time. Any material changes will be communicated to members at least 30 days in advance.

5. Redemption of Goods and Services

5.1 Non-Refundable Redemptions

If a member redeems any of the following goods or services, no refunds will be provided for the membership service redemption:

- Latest Android Phone or Apple Phone
- Investor Yacht
- Five Iron Monthly Passes

5.2 Mobile Phone Redemption Policy

Each VIP member is entitled to redeem one mobile phone per membership year. Upon redemption, the member will receive one mobile phone (either an Android or an Apple phone, based on the member's selection) within a period of 12 months from the date of redemption. There is no cash alternative, exchange for another product, or transfer of this benefit permitted.

(NOTE: Include any eligibility criteria or details regarding the verification process if available.)

5.3 Invitation to VIP Experiences

VIP members are eligible for VIP experiences provided by the Committee on a first-come, first-served basis and subject to availability. Such experiences may include invitations to sporting events, concerts, dinners, and celebrity interactions.

(NOTE: Detail specific conditions or limitations if needed.)

6. Payment Terms

- **Upfront Payment:** All membership fees and event-related services must be paid in full upfront for the selected term.
 - **Payment Methods:** Bigs Events accepts payments via the methods listed on our website. You agree to provide accurate payment details and notify us promptly of any changes.
 - **Billing:** By providing your payment information, you authorize Bigs Events to charge the applicable membership and renewal fees to your designated payment method.
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7. Cancellation and Refund Policy

- **Refunds:** No refunds will be issued for partial membership periods or for services rendered prior to cancellation, except as explicitly stated in our refund policy.
 - **Event Payments:** Failure to complete payment by the stipulated deadline may result in cancellation of your booking without a refund.
 - "In the event of force majeure circumstances that materially impair our ability to deliver scheduled services or events, members shall have the right to cancel their memberships or withdraw from the affected services without incurring any penalties, subject to confirmation by the Committee.
 - If natural disasters, adverse weather conditions, or other events beyond our control prevent Bigs Events from conducting its scheduled services or events, such occurrences shall not be deemed grounds for a refund. Members acknowledge and agree that any cancellation or rescheduling resulting from natural disasters or severe weather will be confirmed by the Committee, and no refund or compensation will be provided as a result of these circumstances.
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8. Account Responsibility

- **Security:** You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account. Please notify Bigs Events immediately if you suspect any unauthorized access.
 - **Accuracy of Information:** You agree to provide complete, accurate, and current information during registration and to update such information as needed.
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9. Use of Services

- **Acceptable Use:** Members agree to use our services solely for lawful purposes and in accordance with these Terms. Prohibited activities include posting offensive content, harassment, defamatory or libelous statements, or any conduct that might harm the reputation of Bigs Events or its community.
 - **Termination for Misconduct:** Bigs Events reserves the right to suspend or terminate your membership without prior notice if you violate these Terms.
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10. Intellectual Property Rights

- **Ownership:** All content provided through our services—including text, graphics, images, trademarks, and digital resources—is the property of Bigs Events or its licensors and is protected by intellectual property laws.
 - **License:** Members are granted a non-exclusive, non-transferable license to access and use the content for personal or internal business purposes only.
 - **User-Generated Content:** If applicable, any content you upload or contribute will be subject to our content guidelines, and you grant Bigs Events a non-exclusive, royalty-free right to use, reproduce, and display such content for promotional purposes.
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11. Disclaimers and Limitation of Liability

- **Disclaimer of Warranties:** Our services are provided “as is,” without any warranties, express or implied. Bigs Events does not guarantee uninterrupted, secure, or error-free access to any of our services.
 - **Limitation of Liability:** In no event shall Bigs Events be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or related to your use of our services. Some jurisdictions do not allow the exclusion of certain warranties or liability limitations; accordingly, some of the above limitations may not apply to you.
 - All Bigs members are required to maintain an active EGF membership, which provides them with adequate insurance coverage for any damages caused on the golf course or surrounding property.
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12. Data Protection

Bigs Events is committed to protecting the privacy and personal information of its members. By signing up for a Bigs Events membership, you agree to the collection, processing, and storage of your personal data in accordance with applicable data protection laws and regulations.

Members acknowledge and consent to Bigs Events sharing their contact information with third parties, including sponsors, for purposes related to event participation, promotions, and sponsorship arrangements. Bigs Events will take measures to ensure that such information is handled responsibly and securely.

If you encounter cold calls, harassment, or misuse of your data by any sponsor or affiliated party of Bigs Events, you are responsible for contacting the Committee

immediately and reporting the issue to bt.smith@bigsevents.com.

Members have the right to request access to, correction of, or deletion of their personal data at any time in compliance with relevant UAE legal frameworks. Any inquiries regarding data protection can be directed to Bigs Events' designated privacy officer or contact email.

13. Points Redemption Program

- **Points Accumulation:** Members may earn points through various interactions with Bigs Events, such as renewing memberships or purchasing additional services from our website. Points are accrued only on eligible transactions, as further detailed on our website.
 - **Redemption Process:** Earned points can be redeemed at checkout when renewing your membership or purchasing services. Specific redemption options and associated benefits will be presented during the transaction process.
 - **Non-Cash Value and Non-Transferability:** Points have no cash value and cannot be exchanged for cash or transferred between members.
 - **Expiry of Points:** Unredeemed points will expire at the end of your membership term and will not be carried over to a renewed or future membership.
 - **Modification of Program:** Bigs Events reserves the right to modify, suspend, or terminate the Points Redemption Program at any time, with prior notice provided where possible.
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14. Modifications to Terms

Bigs Events reserves the right to modify these Terms at any time. Any changes will be posted on our website with an updated "Last Updated" date. For material changes, members will be notified via email. Your continued use of our services after such modifications constitutes your acceptance of the updated Terms.

15. Governing Law and Dispute Resolution

- **Governing Law:** These Terms shall be governed by and construed in accordance with the laws of UAE.
- **Dispute Resolution:** Any disputes arising out of or related to these Terms shall be resolved through arbitration or in the courts of UAE, as applicable.

16. Contact Information

If you have any questions about these Terms or require further assistance, please contact us at:

- **Email:** bt.smith@bigsevents.com
 - Captain@bigsevents.com
 - Mark.f@bigsevents.com
 - **Phone:** +971 58 586 1708
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17. Entire Agreement

These Terms constitute the entire agreement between you and Bigs Events regarding your membership and supersede all prior communications, representations, or agreements, whether written or oral. In the event that any portion of these Terms is found to be unenforceable, the remaining provisions shall continue in full force and effect.
