

Bigs Membership Terms and Conditions

These Terms and Conditions govern membership of Bigs Events, including access to the Bigs community, events, digital platforms, partner benefits and member privileges. By signing up for, paying for, renewing, registering for, attending or otherwise using a Bigs membership or Bigs event, you confirm that you have read, understood and accepted these Terms and Conditions and agree to be legally bound by them.

1. Acceptance of Terms and Legally Binding Agreement

By completing a membership application, paying any membership or event fee, clicking or otherwise confirming acceptance online, registering for an event, attending an event, accessing the Bigs website, joining the Bigs WhatsApp community or using any member benefit, the member expressly agrees that these Terms and Conditions constitute a valid, binding and enforceable agreement between the member and Bigs Events.

This agreement is intended to be legally binding to the fullest extent permitted under applicable laws in the United Arab Emirates, the Kingdom of Saudi Arabia and the State of Qatar, including applicable rules relating to contract formation, electronic transactions, electronic signatures, online acceptance, consumer protection and commercial dealings. Where a mandatory local law applies to a member, event, venue, payment or benefit in any of those jurisdictions, that mandatory law shall apply to the extent required, and the remaining provisions of these Terms and Conditions shall continue in full force and effect.

2. Membership Fee, Start Date and Duration

- **Membership fee:** Bigs memberships beginning on or after 1 August 2026 are priced at AED 7,500 per member, unless otherwise agreed in writing by Bigs Events.
- **Membership term:** Membership is valid for one year from the member's date of sign-up and payment confirmation.
- **Renewal:** Renewal is subject to the membership fees, benefits and terms in effect at the time of renewal.
- **Non-transferability:** Membership is personal to the member and may not be transferred, assigned, sold or shared without Bigs Events' prior written approval.

3. Membership Access and Community Participation

Membership provides access to the Bigs community and the opportunity to attend Bigs events throughout the membership year. Event attendance may be subject to separate event fees, venue charges, availability, eligibility requirements, guest policies, registration deadlines and any additional conditions communicated for each event.

- Access to the Bigs website and member resources.



- Access to the Bigs WhatsApp community, subject to community rules and moderation.
- Access to the Bigs member network and community communications.
- Invitations and opportunities to register for Bigs events during the membership year.

4. Bigs Locations and Expansion

Bigs is expanding from Dubai to include Abu Dhabi, Qatar and Saudi Arabia. Access to events and benefits in each location may vary depending on venue availability, local regulations, partner arrangements, member demand and operational requirements.

5. Annual Events Commitment

Bigs Events commits to hosting 36 events per membership year, subject to reasonable operational flexibility, venue availability, weather, safety requirements, minimum attendance, force majeure events and other circumstances outside Bigs Events' control.

- 12 outdoor golf events.
- 8 indoor simulator events.
- 12 social events.
- 4 additional community, partner, networking or special-format events, as determined by Bigs Events.

6. Membership Benefits

- Annual Bigs shirt.
- Lifetime Mimojo pass, offering cashback across thousands of retailers, subject to Mimojo's own terms, availability and participating retailer conditions.
- Access to selected Rikas Group beach clubs, as described in the member benefits provided at sign-up and subject to availability, venue rules and partner terms.
- 20% discount at participating Rikas restaurants, subject to venue terms, exclusions, booking requirements and availability.
- Discount at Brain and Performance Centre, subject to partner terms, availability and any applicable booking requirements.

7. Event Payments, Cancellations and Member Liability

Certain events may require additional payment beyond the annual membership fee. Where a member commits to attend an event and later cancels within the minimum notice period communicated for that event, the member may be liable for charges, cancellation fees, deposits, venue costs, catering costs or other third-party costs incurred by Bigs Events as a result of the late cancellation.

8. Refund Policy

Membership fees are generally non-refundable once membership access has commenced. No refund shall be issued where a member has attended any Bigs event that resulted in engagement with fellow members and led to business opportunities, introductions, commercial discussions, referrals, collaborations or other member-to-member opportunities.

Bigs Events may consider refund requests at its sole discretion where required by applicable law or where exceptional circumstances are accepted by the Committee in writing. Any approved refund may be reduced to reflect administrative costs, benefits used, event attendance, partner benefits redeemed and any costs already incurred by Bigs Events.

9. Handicap Requirement and Golf Eligibility

Members participating in golf events must maintain an up-to-date golf handicap through TheGrint, GHIN or another platform accepted by Bigs Events. Bigs Events may request evidence of a current handicap before confirming participation in golf events or competitions.

10. Fair Play, Conduct and Respect

Members must act with fairness, integrity, courtesy and respect at all times. This includes respectful conduct towards other members, guests, event organisers, venue staff, sponsors, partners, suppliers and members of the public. Members must not behave in any way that may damage the reputation, standing, goodwill or public image of Bigs Events or the wider Bigs community.

11. Misconduct and Termination

Bigs Events reserves the right to suspend, restrict, remove or terminate a member without refund where Bigs Events reasonably determines that the member has engaged in misconduct, including but not limited to harassment, abusive behaviour, discrimination, intimidation, dishonesty, cheating, unsafe behaviour, repeated non-payment, disruptive conduct, breach of venue rules, reputational harm or any breach of these Terms and Conditions.

12. Data Use, Privacy and Member Communications

Members must not misuse member information, contact details, business cards, event attendance lists, WhatsApp groups, website data or any information obtained through the Bigs community. Cold calling, unsolicited mass messaging, scraping, exporting, selling, sharing, licensing, transferring or otherwise exploiting member data is strictly forbidden.



Any member found to have misused data, sold member information, used the community primarily for unsolicited sales activity or breached privacy expectations may be removed from the community and membership without refund. Members must report any suspected misuse of data to Bigs Events promptly.

13. Force Majeure, Adverse Weather and Safety

Bigs Events shall not be liable for delay, cancellation, rescheduling, relocation, reduced attendance or changes to an event caused by circumstances beyond its reasonable control, including but not limited to severe weather, adverse course conditions, natural disasters, government restrictions, public health requirements, venue closure, transport disruption, civil unrest, acts of God, safety risks, supplier failure or any other force majeure event.

Where adverse weather or safety concerns affect an event, Bigs Events may postpone, reschedule, modify or cancel the event at its discretion. Bigs Events will use reasonable efforts to communicate changes promptly. Such changes do not automatically entitle members to refunds, compensation or credits unless expressly confirmed in writing by Bigs Events or required by applicable law.

14. Partner Benefits and Third-Party Terms

Partner benefits are provided subject to the terms, conditions, availability, exclusions and operating rules of the relevant partner. Bigs Events may amend, substitute, suspend or withdraw partner benefits where a partner changes or withdraws an offer, where operational circumstances require it or where Bigs Events reasonably considers an alternative benefit appropriate.

15. Founding Members Status and Preferential Pricing

Members who joined Bigs prior to December 2025 may be recognised as Founding Members and may have preferential pricing arrangements agreed with Bigs Events. Any such preferential pricing is subject to the specific agreement between the member and Bigs Events and does not create an automatic entitlement for other members.

Bigs Events reserves the right to amend, increase, withdraw or otherwise change any Founding Member preferential pricing upon annual renewal where Bigs Events considers such change to be in the interests of the company, its sustainability, operations, growth or member offering. Bigs Events will use reasonable efforts to communicate any material pricing change before renewal.

16. Referral, Commission and Sponsorship Arrangements

Bigs Events reserves the right to enter into referral, introduction, commission, affiliate, sponsorship, commercial or partnership arrangements with third-party organisations,



service providers, partners and members where Bigs Events considers such arrangements appropriate and in the interests of the company.

These arrangements may include, but are not limited to, organisations or industries operating in commodities, financial institutions, trade, insurance, investments, recruitment, medical services and property.

Members acknowledge that Bigs Events may receive referral fees, commission fees, introduction fees, sponsorship fees or other commercial consideration as a result of introductions, partnerships, events, referrals, commercial opportunities or member engagement with relevant organisations. Any commercial relationship, transaction or engagement entered into by a member with a third-party organisation remains the responsibility of the member and the relevant third party.

Bigs Events may also invite, request or engage a member's organisation to participate in sponsorship opportunities, branded events, partner activations, corporate hospitality, speaking opportunities or other commercial event collaborations. Participation in any such opportunity is subject to separate agreement, availability, suitability and approval by Bigs Events.

17. Account Responsibility and Accuracy of Information

Members are responsible for keeping their account information, contact details, handicap information and communication preferences accurate and up to date. Members are also responsible for maintaining the confidentiality of any login credentials and for activity conducted through their account.

18. Limitation of Liability

To the fullest extent permitted by law, Bigs Events shall not be liable for indirect, incidental, special, consequential or punitive losses, including loss of profit, loss of opportunity, loss of business, loss of goodwill or reputational loss arising from membership, event participation, partner benefits, community access or use of Bigs services.

19. Changes to Membership, Benefits and Terms

Bigs Events may update these Terms and Conditions, membership benefits, event schedules, member rules, partner benefits and pricing from time to time. Where practicable, Bigs Events will provide reasonable notice of material changes. Continued use of membership benefits or participation in the community after changes are communicated constitutes acceptance of the updated terms.

20. Governing Law and Disputes



These Terms and Conditions shall be governed by the laws of the United Arab Emirates, unless another governing law is expressly required for a specific jurisdiction or event. Any dispute should first be raised with Bigs Events in good faith. If unresolved, the dispute may be referred to the competent courts or dispute resolution forum in accordance with applicable law.

21. Contact Information

Questions, notices, complaints or reports of misconduct or data misuse should be directed to Bigs Events using the contact details provided at sign-up or through the official Bigs Events communication channels.